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Comm-Works Announces Support & Manage Lifecycle Services

MINNEAPOLIS— Comm-Works LLC, a global provider of technology and infrastructure services, announced today the market introduction of its [Support & Manage Lifecycle Services](#). This full suite of post deployment service packages centrally supports and proactively manages the complete technology mix at all enterprise locations. With this service, companies eliminate the need to utilize multiple support vendors and can leverage internal technical resources for other core areas. Ultimately, Comm-Works' Support & Manage services allow for a quicker time to resolution, system optimization and a reduction in costly system downtime.

"Comm-Works understands how critical system and equipment availability for remote locations is to meet our customers' demands and revenue goals," explained [Al Lampe](#), Comm-Works' president and chief executive officer, "The combination of the logistical barriers centralized IT departments face when trying to remotely manage IT solutions and the vast array of equipment used at the various sites, creates challenges in cost-effectively and efficiently supporting remote locations." Mr. Lampe continued, "We feel we have developed a group of offerings that enables remote locations to operate in an optimal state."

Providing the right level of support

Comm-Works offers three unique Support and Manage packages, each providing a different level of support. These packages range from remote and on-site repair to more robust packages that utilize Comm-Works' Network Operations Center for network and device monitoring and management. Comm-Works also offers parts replacement and disaster recovery programs that serve as an optional enhancement. Because these services are offered both remotely and on-site, Comm-Works manages the problem to resolution to ensure maximized system availability.

About Comm-Works Holdings, LLC

Comm-Works is a global technology provider for multi-site corporations and U.S. government agencies. Comm-Works offers a total portfolio of infrastructure, communications, security and energy management lifecycle services that scale to any of your locations worldwide. In order to deliver 24/7/365 services to over 200,000 customer sites, our experienced and certified engineering, project, and support teams leverage a comprehensive network of qualified service professionals. Utilizing best in class tools including Web-WorksSM, our web-based project management tool, customers realize the benefits of accurate, timely, and cost efficient engagements. One call. We take IT from there. Anywhere. For more information, visit us on the web at: www.comm-works.com.

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