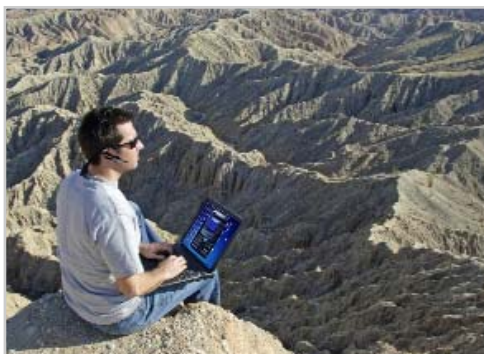




Total Interaction: Cisco Unified Communications *Taking it to the EDGE*



TAKING UC TO THE EDGE!

Comm-Works understands that designing, implementing and supporting technology across multiple remote sites can be a challenge. Performing such activities at the proverbial "edge" has been our core business since 1995. Comm-Works has leveraged that experience and built a robust Cisco Unified Communications practice that addresses the unique challenges presented at the edge. Cisco's powerful technologies help our customers communicate more effectively, streamline business processes, reach the right resource the first time and increase profits.

A SOLUTION BUILT UPON BUSINESS REQUIREMENTS

Comm-Works knows that every business is unique. By leveraging its years of experience working with customers who have remote locations that are integral to their business' success, Comm-Works is able to apply that experience as it relates to finding the best unified communications solution to fit those unique business needs.

With an Advanced Specialization in Cisco's Unified Communications, Comm-Works is well-equipped to provide an all-encompassing suite of products and services that evaluate business requirements as they relate to both the edge and core locations. Comm-Works will design a solution that will meet the defined business requirements, implement the solution and then provide ongoing 24/7 proactive support.

Comm-Works concentrates on a wide variety of Cisco Unified Communications Technology including:

- ◆ Cisco Unified Communications Manager
- ◆ Cisco Unified Communications Manager - Express
- ◆ Cisco Unified Communications 500 etc
- ◆ Cisco Unified Contact Center - Express
- ◆ Voice Gateways (Routers)
- ◆ Switches
- ◆ Voice Servers
- ◆ IP Phones
- ◆ Cisco Unity
- ◆ Cisco Unity Express
- ◆ Cisco MeetingPlace Express

LIFECYCLE SERVICES

Comm-Works covers the full spectrum of services required for a successful unified communications solution. From detailed assessments and design, to a sound implementation and on-going support, Comm-Works is the single-source provider you need to launch a Cisco Unified Communications solution.

Assess & Design:

Through Comm-Works' Assess and Design Lifecycle Services, customers will work with Comm-Works to identify key business issues that can be solved through implementing a unified communications solution. Finally, Comm-Works will create a detailed system design to bridge the business and technical requirements.

**Stage, Configure & Implement:**

Customers will benefit from a single-source provider to procure all of the necessary equipment, as well as coordinate the equipment's on time delivery to multiple destinations. Comm-Works also offers comprehensive staging and configuration services including warehousing and inventory management out of its state of the art Logistics Centers to ensure the system is up and running correctly before it is deployed to the production site. Comm-Works' implementation services not only include expert project management to successfully deploy the unified communications solution, but also its global service partner network to make certain that we deliver resources with the proper qualifications to each of your locations.

Support & Manage:

Once the solution is deployed, Comm-Works delivers proactive support and managed service for the unified communications solution. Comm-Works offers multiple support and managed services packages ranging from remote monitoring and Move/Add/Change (MAC) to proactive support services and even on-site repair and management.

With Comm-Works and Cisco, taking unified communications to the edge is cost-effective, enhances remote location productivity and is easy to manage.

ABOUT COMM-WORKS

Comm-Works is a global technology provider for multi-site corporations and U.S. government agencies. Comm-Works offers a total portfolio of infrastructure, communications, security and energy management lifecycle services that scale to any of your locations worldwide. In order to deliver 24/7/365 services to over 200,000 customer sites, our experienced and certified engineering, project and support teams leverage a comprehensive network of qualified service professionals. Utilizing best in class tools including Web-WorksSM, our web-based project management tool, customers realize the benefits of accurate, timely and cost efficient engagements. One call. We take IT from there. Anywhere. For more information, visit us on the web at: www.comm-works.com.

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